

## IMMUNIZATION PROGRAM UPDATE

January 23, 2007

### Third Party Vaccine Distribution Update for LHJ Conference Call

*Go Live Date: February 5, 2007*

Final January / February Vaccine Ordering:

**The Department of Health Immunization Program CHILd Profile has placed its final bulk vaccine order with the CDC to meet LHJ January and early February needs.**

Please contact us immediately if your LHJ did not submit an order request, and we will develop a strategy for meeting any additional need you may have. The department will no longer be able to process bulk orders after January 26<sup>th</sup>, 2007.

#### **Ordering in General:**

**February 5**, LHJs will place individual provider orders to the Department of Health Immunization Program CHILd Profile via fax. Department staff will process the orders. Department staffing will be configured to support maximum order processing in as timely a fashion as possible.

**Dedicated vaccine fax number: (360 – 236 – 3597)**

**Mid February:** Vaccine ordering through the registry is expected to begin by mid to late February. We are working through some final enhancements to the vaccine ordering module to ensure a successful launch.

We will keep LHJs informed about expectations for vaccine ordering processes as we progress.

#### **Order Form:**

Please use the standardized DOH order form –The latest form will be posted on our web-site, and now includes MMRV and Pediarix. You may customize and begin using this form for February provider orders. The order form will include an update regarding the use of combination vaccines for limited catch-up for children through 35 months of age.

#### **Accountability Forms:**

Department of Health staff are doing the final review of the vaccine accountability form, (public and private) the vaccine order form, and the vaccine return form on 1/23/07. The forms will be updated, posted to the web-site and sent to LHJs by 1/24/07.

#### **Upcoming conference calls:**

Department of Health Immunization Program CHILd Profile will hold conference calls in the coming weeks to provide updates and to check in with LHJs on the transition to third party vaccine distribution. Notification for the calls will be sent out under separate cover, and at a minimum will be held one morning and one afternoon (two separate days each week) during the weeks of January 29<sup>th</sup>, February 12<sup>th</sup>, and February 19<sup>th</sup> and as needed after that to ensure a successful and smooth transition.

**Immunization Program CHILd Profile**

(360)236-3595 toll free 866-397-0337

Internet Address: [www.doh.wa.gov](http://www.doh.wa.gov)

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#### **Working with McKesson:**

##### **McKesson Order Processing:**

- McKesson will process orders Monday, Tuesday and Wednesday
- Orders should arrive in provider offices Tues., Weds., or Thurs.
- McKesson will receive orders from the CDC each day at 9:00AM
- McKesson will process orders until 9:00PM each day.
- Orders will be divided by McKesson based on limitations on receiving;
  - Provider orders with delivery M-F during regular business hours will be processed immediately.
  - Providers orders requiring special handling will be reviewed, special instructions clearly marked on the shipping label for easy identification by the carrier, and then processed.
  - Every effort will be made to ship vaccine so that it arrives within the time frame prescribed by the provider for receiving vaccines.
- Vaccine shipments will be made within 3 -5 days of receipt by McKesson.

##### **Process When Vaccine Cannot be Delivered:**

- Vaccine is packed to maintain cold chain for 72 hours (3 days).
- If delivery cannot be made, FedEx (or the appropriate carrier) will notify McKesson.
- McKesson will notify the Department of Health Immunization Program about the inability to deliver the vaccine.
- If the problem is resolved (alternate delivery site determined etc.,) the vaccine will be re-routed (if it can be delivered within the 72 hour time frame).
- If the problem is not resolved, the vaccine will be returned viable to McKesson, and arrangements made to reship to the provider at another time. The department will work with the LHJ to re-order and if necessary correct any information that made it impossible to deliver the vaccine.
- The Department of Health Immunization Program will be the primary contact with McKesson.

##### **Vaccine Packaging and Recycling:**

- McKesson uses high quality Styrofoam inserts in card-board boxes.
- Each package comes with return postage labeling so the packages can be returned via mail to McKesson for re-use. (We are very pleased with McKesson's effort to be earth friendly!)
- Packages are all marked with "Refrigerate on Arrival," and "Medical Shipment," stickers.

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- Each package comes with a temperature monitor that is easy to read – if the temperature monitor reads, “OK,” then the cold chain has been maintained.
- We will have photos posted on the web-site very soon.

### Vaccine Returns:

- **LHJs will direct providers to either:**
  - Return non-viable ( unopened spoiled or expired vaccines) to the LHJ for return processing
- **OR**
  - Return non-viable ( unopened spoiled or expired vaccines) directly to McKesson for return processing
- ***In all cases***, the provider must completely fill out the standardized Washington State Vaccine Return Form, and provide a copy to the LHJ as well as including a copy with the returned vaccine. LHJs are to ensure that a copy of each return form be provided to the Washington State Department of Health Immunization Program CHILD Profile.
- Vaccines can be returned to McKesson via mail using a container from a previously shipped vaccine order. The mail return tag information is on the shipping carton.

### Ground Carriers:

- FedEx is McKesson’s primary ground carrier.
- McKesson can and will utilize DHL or UPS as needed if vaccine delivery is not possible via FedEx.
- McKesson is currently checking zip codes of Washington providers to ensure that FedEx will deliver, and in instances where there is an issue, the appropriate alternative carrier will be identified.